

Terms of Service and Policies for YOUR Personal Training Booking, scheduling and payment platform.

Thank you for choosing YOUR Personal Training. Please carefully read the following terms and policies, as they govern your use of our platform and the personal training services provided by self-employed trainers under licenses with our company. By using our services, you agree to comply with these terms. If you disagree with any part of these terms, please refrain from using our platform.

1. Personal Training Services

YOUR Personal Training facilitates connections between you and self-employed personal trainers under licenses with our company. Trainers operate as independent contractors. They are solely responsible for delivering personal training services and determining their content, methods, and safety protocols.

2. Your Personal Training's Role

Our platform serves as a booking, scheduling, and payment facilitator between clients and trainers. We do not employ personal trainers; they are responsible for their own business practices and client interactions.

3. Responsibilities of Trainers

Personal trainers are responsible for the quality, safety, and legality of their services. Any issues, disputes, or concerns related to training sessions, scheduling, or services should be addressed directly with the respective personal trainer.

4. Booking, Payment, and Refunds

Bookings are completed via the YOUR Personal Training platform. Payments are processed through our platform and distributed to trainers. All transactions are subject to processing fees, which are non-refundable. Refund policies are set by individual trainers and may vary. If a refund is approved by a trainer, it will be processed as the net amount after deducting processing fees and any completed sessions. YOUR Personal Training is not liable for any disputes arising from refunds or incomplete sessions.

5. Content and Information

The accuracy and reliability of information provided by personal trainers are their responsibility. Clients should verify the qualifications and appropriateness of trainers for their needs.

6. Disclaimers and Liability

YOUR Personal Training is not liable for any direct, indirect, incidental, consequential, or punitive damages resulting from the use of our platform or personal training services. Clients participate in training sessions at their own risk, and trainers are responsible for providing safe and suitable sessions.

7. Privacy

We collect and process personal data in compliance with the General Data Protection Regulation (GDPR) and the Data Protection Act 2018. For more information, please review our Privacy Policy.

8. Termination of Services

YOUR Personal Training reserves the right to suspend or terminate user access to the platform if violations of our terms occur.

9. Governing Law

These terms are governed by and construed in accordance with the laws of England and Wales.

10. Contact Information

For inquiries, concerns, or issues related to personal training services, bookings, or payments, please contact the respective personal trainer directly.

By using YOUR Personal Training's booking and payments platform, you acknowledge your understanding of these terms and agree to abide by them. If you do not agree, please do not use our platform. These terms may be updated, and we recommend reviewing them regularly.

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For further information or assistance, please contact us at support@yourpersonaltraininguk.co.uk